# **Dr. Shauna Moore Reynolds**

# **Educational Background**

**Texas Southern University**, Houston, Texas.

Doctor of Education in Counselor Education and Supervision. 2010

Office of Victims of Crime (OVC) – National Victims Assistance Academy (NVAA).

Leadership Institute. Certification. 2010.

University of Houston-Clear Lake, Houston, Texas.

Master of Arts in Behavioral Sciences. 2003.

Rice University, Houston, Texas. Fundamentals of Human Resource Management. 2004.

University of Houston-Downtown, Houston, Texas.

Bachelor of Science in Social Sciences. 1999.

## **Professional Certifications and Licensure**

- The Maryland Board of Professional Counselors and Therapists Licensed Clinical Professional Counselor (LCPC). License: LC4866
- The Maryland Board of Professional Counselors and Therapists Approved Clinical Supervisor (ACS). License: 1101
- Washington, D.C. Board of Professional Counseling Licensed Professional Counselor (LPC). License: PCR14291
- The National Board of Certified Counselors National Certified Counselor (NCC).
   Certification: 17138
- Center for Credentialing Education Approved Clinical Supervisor (ACS). Certification: 2124.

## **Academic Experience**

**01/2025 to present.** Johns Hopkins University, Department of Education, 6740 Alexander Bell Road, Columbia, MD 21046. CACREP – Accredited

#### Lecturer

- Instructor for Master's level courses, including Psychopathology, Internship I, Internship II, Adolescents, Diversity, Career Counseling, Couples and Families, and Ethics.
- Educating students on the core principles and foundations of the counseling profession.
- Offering clinical supervision and mentorship to students during Practicum and Internship I and II.

**2024 to 2025.** Southern New Hampshire University, Department of Counseling, 2500 N River Rd, Manchester, NH 03106. CACREP- Accredited

#### **Clinical Mental Health Counseling Faculty**

- Member of faculty responsible for "Teaching Out" the current Clinical Mental Health Counseling program at SNHU.
- Facilitating courses in Prevention and Intervention of Trauma and Crisis, Clinical Residency, Practicum, Internship I, and Internship II.
- Participation in department committees in support of student advancement.

**2024 to 2025.** Walden University. Clinical Mental Health Counseling, 100 S Washington Ave, Minneapolis, MN 55401. CACREP – Accredited.

## **Adjunct Professor**

- Served as an instructor for master level courses encompassing Counseling Techniques,
   Trauma, Practicum, Group Counseling, Assessments, and Diversity.
- Instruct students on the fundamental principles and foundational concepts of the counseling profession.
- Provide clinical supervision and mentorship to students enrolled in Practicum and Internship I and II.

**08/2022 to 02/2024.** The Chicago School of Professional Psychology, Department of Counseling, 901 15<sup>th</sup> Street, NW, Washington, DC 20005. CACREP – Accredited

#### **Department Chair, Clinical Mental Health Counseling**

- Overseeing enrollment and retention, including developing grassroots recruitment strategies
- Ensuring the quality of the faculty, curriculum, assessment of student learning, and scholarly activity of faculty and students
- Maintenance of collegial and supportive relationships with relevant accrediting and professional bodies and completion of required reporting or documentation.
- Faculty committee and production assignments
- Facilitate program faculty governance and all faculty meetings.
- Supervision and development of Program, Affiliate, and Adjunct Faculty to meet quality standards and goals as well as institutional priorities
- Oversight and coordination of the academic program to meet quality, relevance, and currency standards and goals
- Oversight and coordination of Student Affairs within the program.
- Development of viable new curricular offerings in the field.
- Management of the student learning assessment plan and the program review process for the department to identify needed improvements to student learning
- Outreach and recruitment of faculty and support of student recruitment.
- Coordination or management of student training.
- Supervision of the teaching, advisement, dissertation activities, and other duties performed by Faculty members to meet department academic goals

**08/2022 to 07/2023.** The Chicago School of Professional Psychology, Department of Counseling, 901 15<sup>th</sup> Street, NW, Washington, DC 20005. CACREP – Accredited

# Department Chair, Counseling Department Clinical Mental Health Counseling, Counseling Psychology, Forensic Psychology

- Overseeing enrollment and retention, including developing grassroots recruitment strategies
- Ensuring the quality of the faculty, curriculum, assessment of student learning, and scholarly activity of faculty and students
- Maintenance of collegial and supportive relationships with relevant accrediting and professional bodies and completion of required reporting or documentation.
- Faculty committee and production assignments
- Facilitate program faculty governance and all faculty meetings.
- Supervision and development of Program, Affiliate, and Adjunct Faculty to meet quality standards and goals as well as institutional priorities
- Oversight and coordination of the academic program to meet quality, relevance, and currency standards and goals
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- Outreach and recruitment of faculty and support of student recruitment.
- Coordination or management of student training.
- Supervision of the teaching, advisement, dissertation activities, and other duties performed by Faculty members to meet department academic goals

**08/2022 to 02/2024.** The Chicago School of Professional Psychology, Department of Clinical Mental Health Counseling, 901 15<sup>th</sup> Street, NW, Washington, DC 20005. CACREP – Accredited

#### **Associate Professor**

- Clinical Mental Health Counseling Faculty Member.
- Responsible for teaching, student advisement, research, professional service to the school and community, and administration over the course of the three-semester academic year.
- Courses: Introduction to the Counseling Profession and Ethics, Practicum, Internship in Counseling I and II, Assessment of Individuals, Human Growth and Development, Theories of Counseling and Psychotherapy, Assessment and Treatment of Adults with Traumatic Disorders, Interpersonal/Family and Partner Violence, Trauma and Crisis Intervention, Diversity in Clinical Practice, and Psychopathology.

**08/2021 to 08/2022.** The Chicago School of Professional Psychology, Department of Counseling, 901 15<sup>th</sup> Street, NW, Washington, DC 20005. CACREP – Accredited

## **Director of Clinical Training**

• The Director of Clinical Training for the Counseling Department at the DC campus oversees the entire practicum/internship experience for the students in the M.A. Clinical Mental Health Counseling program, the M.A. Forensic Psychology program, and the M.A. in Counseling Psychology program.

- The Director of Clinical Training also acts as a liaison between the academic program administration and faculty, the training sites, and the students.
- The Director of Clinical Training reports directly to the Counseling Department Chair, Academic Affairs and has a consultative relationship with the Directors of Clinical Training with other academic departments.

**08/2020 to 08/2022.** The Chicago School of Professional Psychology, Department of Clinical Mental Health Counseling, 901 15<sup>th</sup> Street, NW, Washington, DC 20005. CACREP – Accredited

## **Assistant Professor**

- Clinical Mental Health Counseling Faculty Member.
- Responsible for teaching, student advisement, research, professional service to the school and community, and administration over the course of the three-semester academic year.
- Courses: Introduction to the Counseling Profession and Ethics, Practicum, Internship in Counseling I and II, Assessment of Individuals, Human Growth and Development, Theories of Counseling and Psychotherapy, Assessment and Treatment of Adults with Traumatic Disorders, Interpersonal/Family and Partner Violence, Trauma and Crisis Intervention, Diversity in Clinical Practice, and Psychopathology.

**01/2017 to present.** Johns Hopkins University, Department of Education, 6740 Alexander Bell Road, Columbia, MD 21046. CACREP – Accredited

#### **Adjunct Professor**

- Instructor for master's level courses, including Counseling Techniques, Marriage and Family Counseling, Practicum, Group Counseling, Assessments, Diversity, and Career Counseling.
- Educating students on the core principles and foundations of the counseling profession.
- Offering clinical supervision and mentorship to students during Practicum and Internship I and II.

**08/2015 to 06/2017.** Loyola University of Maryland, Department of Pastoral Counseling, 8890 McGaw Rd #130, Columbia, MD 21045. CACREP – Accredited.

## **Visiting Associate Professor**

- Instructor for Clinical Case Supervision III and IV, Diversity Issues in Counseling, Career Counseling, Substance Abuse and Addictive Behaviors, and Helping Relationships.
- Provided clinical supervision and mentorship to master's level pastoral counseling students.
- Faculty Advisor for The Multicultural Task Force

08/2010 to 05/2011. Montgomery College, 20200 Observation Drive, Germantown, MD 20876.

#### Psychology Instructor (Psychology and Sociology)

- Introductory psychology courses where students are taught the theories and fundamentals of psychology and how to apply them to our everyday lives.
- Advising students on degree plans and needed courses.

**08/2004 to 05/2006**. Montgomery College (Lone Star College), 3200 College Park, Conroe, Texas 77384.

# Psychology Instructor (Psychology and Sociology)

- Introductory psychology courses where students are taught the theories and fundamentals of psychology and how to apply them to our everyday lives.
- Advising students on degree plans and needed courses.

# Clinical and Supervisory Experience

12/2012 to Present. SMR Counseling Services, LLC., Calverton, MD.

#### Owner / Executive Director / Licensed Clinical Professional Counselor / Clinical Supervisor

- Responsible for the day-to-day management of SMR Counseling Services including Office Management, Clinical Supervision, Human Resources, Budgeting, Policy and Procedures Development, and Program Development and Review.
- Provided Clinical Supervision, mentorship, and consultation for Master's level, Associate, and Internship counselors.
- Conducted individual, couples, and family counseling sessions in accordance with treatment plan, or as necessary for crisis intervention; provided clients with feedback support or encouragement to address behaviors and attitudes, or family, social or personal problems.
- Completed comprehensive assessments within program guidelines and formulated a
  diagnostic impression by conducting client and /or family interviews and identifying
  strengths, weaknesses, problems, and needs, for the development of a treatment plan.
- Prepared and conducted group counseling.
- Prepared and conducted educational programs and lectures on scheduled topics related to anxiety, depression, life skills, domestic violence, and other areas.
- Documented treatment plans, narratives, progress notes intervention treatment evaluations discharge summaries, treatment plan reviews, and so forth; and maintained clients' records and charts in accordance with organizational regulatory accreditations and contractual standards.

12/15/2014 to 06/15/2015. Reid Temple Restoration Center, Inc. Glen Dale, MD.

#### **Clinical Supervisor**

- Responsible for coordinating the Intern/Practicum program.
- Recruit interns for the intern program
- Provide the clinical staff and interns with an orientation
- Review the policies and procedures with interns and clinical staff. Ensure the Practicum handbook and clinical documentation are in compliance with state, federal, and HIPAA regulations.
- Provide weekly individual and group supervision to the 5 practicum/internship students and/or license-eligible persons.

**03/2009 to 05/2013.** Department of Justice, United States Attorney's Office, Sex Offense and Domestic Violence Unit, Washington, D.C.

#### **Victim Witness Program Specialist**

- Provided individual and family counseling to victims and witnesses of Domestic Violence and Sexual Assault. Also provided crisis counseling and crisis intervention, formulated plans for ongoing services, referred victims and witnesses to social services, and made an effort to ensure cooperation and availability for trial.
- Provided follow-up services to Domestic Violence/Sexual Assault victims and witnesses
  as their case progressed through the criminal justice system. Maintained communication
  with victims and witnesses regarding needs, safety, and other problems. Notified
  attorneys of threats or other criminal conduct towards the victims or witnesses.
- Participated in case team activities such as regular case reviews, witness conferences, court participation, and other special activities.
- Speaking engagements to public, civic, and special interest groups about issues related
  to victims and witnesses of violent crime to develop and improve the program for victims
  and their survivors. Also networked with inter-agency councils and other agencies on
  issues related to victims and witnesses of crime, including participation in outreach
  programs.

**03/2007 to 03/2009.** District of Columbia Office of the Attorney General, Juvenile Crimes Division, Neighborhood and Victims Services, Washington, D.C.

## Victim/Witness Program Specialist

- Consulted with the Chief of the Neighborhood and Victim Services Section to plan and implement specialized services to victims and witnesses of juvenile crime. Served as a consultant to the Chief, Attorney-Advisors, law enforcement personnel, and others on issues related to providing assistance to victims/witnesses of crimes.
- Interviewed and assessed victims and witnesses, provided crisis counseling and crisis intervention, and referrals.
- Provided follow-up services to victims and witnesses as their case progresses through the criminal/juvenile process. Maintained communication with victims and witnesses regarding needs, safety, and other problems.
- Participated in case team activities such as regular case reviews, witness conferences, court participation, and other special activities.
- Speaking engagements to public, civic, and special interest groups about issues related to victims and witnesses of violent crime, to develop and improve the program for victims and their survivors.

**04/1999 to 01/2007.** Texas Department of Family and Protective Services, Texas City, Texas.

#### Protective Services Specialist IV (Counselor IV / Assistant Supervisor)

- Provided individual counseling to adolescents, the elderly, and those with mild and severe physical and mental disabilities.
- Investigated reports of domestic violence, physical abuse, medical abuse, physical neglect, medical neglect, sexual assault, exploitation
- Crisis intervention and counseling to those who are victims of abuse, neglect, and exploitation.
- Conducted trainings for the public on how to detect and prevent abuse and neglect
- Conducted client needs assessments.

- Advocated for services for clients by making referrals to law enforcement, medical services, mental health services, shelter, and other appropriate agencies.
- Managed a caseload of clients from diverse cultures and economic levels.
- Served as a liaison between the agency and community, local, and state agencies.
- Testified in court setting on findings of the investigation.

08/2005-05/2006. Jefferson Consultants, Inc. Houston, Texas. Supervisor: Dr. Joseph Jefferson.

#### **Counseling LPC Intern**

- Conducted counseling sessions.
- Observed and conducted therapy sessions.
- Learned the art of charting a client session.
- Learned the intake process from entry to exit.
- Counseling included: Alcohol and Drug Abuse Treatment, Sex Therapy, Sex Offender Therapy, Child Therapy, and Marriage Counseling.

03/1996 to 03/1999. Texas Department of Human Services, Houston, Texas.

#### **Texas Works Advisor III**

- Conducted client needs assessments for food stamps and Medicaid
- Assisted clients in obtaining skills training, volunteer positions, and job placements

**1992-1996**. H.J. Moore & Associates Psychological Services, Houston, Texas.

#### **Assistant**

- Administered personality, emotional assertiveness, and intelligence tests
- Performed background checks and employment verifications

## **Awards and Recognitions**

- Texas Southern University, Department of Education, Outstanding Educator Award 2020
- Maryland Counseling Association Outstanding Mental Health Professional 2018
- Mayor's Recognition 2021: City of Warren, Ohio
- Scholarship- Houston Counseling Association 2006
- Texas Department of Family and Protective Services-Teamwork Award 2001, 2002, 2003, 2004, 2005, 2006
- U.S. Attorney's Office "On the Spot Award" 2009, 2010, 2011, 2012

#### **Publications**

• Moore Reynolds, Shauna. Chapter Four: Grief as a Black Spouse: Grieving a Spouse due to an Unforeseen Fatality or Critical. Grieving while Black in America: Understanding

the Process of Grieving and Multiple Forms of Losses in the Black Community. (Editing Stage)

- Moore Reynolds, Shauna. "Blacks must learn to cope in emotional election ripple." Philadelphia Tribune. November 19, 2016.
- Moore, Shauna. "An Analytical Comparison of the Anxiety Levels of Female Intimate Partner Violence Victims during the Initial Abuse Reporting Stage." The Voice; National Coalition Against Domestic Violence. Fall 2011
- Twenty Issues in Teaching African American Pupils: A Collective Experience of What Works Edited by <u>Manson</u>, Tony J.
- "Report Card: NO AFRICAN AMERICAN CHILD LEFT BEHIND" Joseph L. Jefferson, Charles R. Glass, Dora A. Whiteside, James E. Rucker III, and Shauna Moore Coleman

## **Leadership Positions and Professional Memberships**

- 2025-2026 Program Chair, Emerging Leaders Programs, Maryland Counseling Association
- 2025-2026 Regional Director, National Association of Black Counselors
- 2025-2026 Division Chair Grief and Trauma Division, National Association of Black Counselors
- Member American Counseling Association
- Member Maryland Counseling Association
- Member Maryland Association of Counselor Educators and Supervisors
- Member Chi Sigma Iota Counseling Honor Society
- Member Texas Counseling Association
- Member The District of Columbia Counseling Association
- Member The Peoples Community Baptist Church Domestic Violence Ministry
- Member National Association of Black Counselors
- Member Interfaith Community Against Domestic Violence Training Committee
- Former Member District of Columbia Superior Court Family Training Committee
- Former Secretary- Texas Southern University Counseling Association
- Former Board Member- University of Houston Black Alumni Association
- Former Chairman- University of Houston Black Alumni Association Scholarship Committee
- Former Member- Interfaith Community Against Domestic Violence Training Committee
- Former Member- District of Columbia Superior Court Family Training Committee

#### **Dissertation Committee Work**

- Banks, Angela (2025). Inheriting Power and Pain: An Examination of Intergenerational Influences in the Stories of Black Women in Professional Leadership Positions. Antioch University.
- Simpson, BraRysheyia (2024). Exploring How Racial Disparities in the Healthcare System Impact Black Individuals in America: Psychological Implications. The Chicago School of Professional Psychology.

• Spann, Cassandra (2023). *Mitigating Race and Gender: A Phenomenological Exploration of Leadership Success for African American/Black Women.* The Chicago School of Professional Psychology.

#### **Presentations**

- Moore Reynolds, S. (2025, November). *Navigating the Storm: Wading Through Ethical Standards in Clinical Supervision*. Virginia Counseling Association 2025. Norfolk, Virginia. United States.
- Moore Reynolds, S. (2025, November). *The Weight We Carry: Understanding and Supporting Women of Color Through the Lived Experience of Stress.* Virginia Counseling Association 2025. Norfolk, Virginia. United States.
- Moore Reynolds, S. (2025, September). Women of Industry and the Superwoman Syndrome: Navigating Through the Peaks and Valleys of Life. Empowering Women Conference 2025. Chicago, Illinois. United States.
- Moore Reynolds, S. (2025, September). *Navigating Ethical Standards in Clinical Supervision: Building Community, Connection, and Collaboration*. Maryland Counseling Association Conference 2025. Hanover, Maryland. United States.
- Moore Reynolds, S. (2025, September). Breaking Invisible Chains: Restorative Pathways Out of Narcissistic and Physical Abuse. Maryland Counseling Association Conference 2025. Hanover, Maryland. United States.
- Moore Reynolds, S. (2025, May). Faith + Mental Health Conference 2025. Virtual Presentation. United States
- Moore Reynolds, S. (2025, April). Self-Care and the Black Journalist. National Association of Black Journalists Region 1 Conference 2025. Washington, D.C. United States.
- Moore Reynolds, S. (2025, January). Addressing the Self-Care of Mental Health Gatekeepers. National Association of Black Counselors. Virtual Presentation. United States.
- Moore Reynolds, S. (2024, December). *Grief During the Holidays*. National Association of Black Counselors. Virtual Presentation. United States.
- Moore Reynolds, S. (2024, November). *Trauma Informed Supervision*. Talladega School of Social Work Annual Conference 2024. Virtual Presentation. United States.
- Moore Reynolds, S. (2024, November). Will It Ever End? How To Support Clients through Racial Inequality and Social Justice. National Association of Black Counselors. Virtual Presentation. United States.
- Moore Reynolds, S. (2024, October). *Evolution with Grace*. Sister to Sister Retreat. Rehoboth Baptist Church. Washington, D.C. United States.

- Moore Reynolds, S. (2024, May). *Women of Faith and the Superwoman Syndrome*. The People's Community Baptist Church. Silver Spring, Maryland. United States.
- Moore Reynolds, S. (2024, April). How Domestic Violence Impacts Women's Mental Health. Women's Health and Empowerment Summit. Delta Sigma Theta Sorority, Inc. Largo, Maryland. United States.
- Moore Reynolds, S. (2022, November). Ethics, Self-Care, and Self-Awareness for the Busy Clinical Supervisor. North Atlantic Region Association for Counselor Education and Supervision (NARACES) Conference 2025. Pittsburgh, Pennsylvania. United States.
- Moore Reynolds, S. (2022, June). Are we missing the signs? Addressing the Consequences of the Global Pandemic on Student Academic Performance and Mental Health. TCS Academic Assembly, Pacific Oaks College, Pasadena, California. United States.
- Heather, M. Hosmane, M, Moore Reynolds, S., & Smith, J. (2022, May 27). Clinical Supervision Evolution and Future Direction. Maryland Association for Counselor Educators and Supervision (MACES) of The Maryland Counseling Association, Virtual, United States.
- Moore Reynolds, S., Coleman, B., Spann, C., et.al. (2022, May). A Panel Discussion on the Intersectionality of Race, Gender, Lack of Support, and Compassion on the Mental Health of Women of Color. The Chicago School of Professional Psychology, Washington, D.C. United States.
- Heather, M., & Moore Reynolds, S. (2022, April 20). *Broaching and the Supervision Relationship*. Maryland Association for Counselor Educators and Supervision (MACES) of The Maryland Counseling Association, Virtual, United States.
- Moore Reynolds, S. & Heather, M. (2022, March 23). Ethics in Supervision. Maryland Association for Counselor Educators and Supervision (MACES) of The Maryland Counseling Association, Virtual, United States.
- Moore Reynolds, S. (2022, March 7). *Unmasking the Hidden Pandemic: Addressing Domestic Violence During COVID.* Prince George's County Alumnae Chapter of Delta Sigma Theta Domestic Violence Community Summit. Virtual, United States.
- Moore Reynolds, S., Spann, C., & Coleman, B. et al. (2022, February 26). Let's Talk
   About It: Women of Color Discuss Their Personal Experiences with the "Glass Ceiling"
   and "Superwoman Syndrome." The Chicago School of Professional Psychology,
   Washington, DC, United States.
- Heather, M., Hosmane, M., Moore Reynolds, S., & Smith, J. (2022, February 25).
   *Models (Interventions & Multicultural Supervision*. Maryland Association for Counselor Educators and Supervision (MACES) of The Maryland Counseling Association, Virtual, United States.

- Moore Reynolds, S., & Coleman, B. (2022, February 19). Reinventing the Game: How
  Women of Color are breaking through the Glass Ceiling of Business and Politics to
  Eliminate the Invisible Barrier to Success and the Mental Health Implications that Comes
  with Success. The Chicago School of Professional Psychology, Washington, DC, United
  States.
- Moore Reynolds, S., Coleman, B., & Spann, C. (2022, February 12). Women of Color and the Superwoman Syndrome: Navigating Through the Peaks and Valleys of Academia, Business, and Government. The Chicago School of Professional Psychology, Washington, DC, United States.
- Moore Reynolds, S. (2022, January 28). *The Ethics of Clinical Supervision*. The Chicago School of Professional Psychology, Washington, DC, United States.
- Bradley, G. & Moore Reynolds, S. (2021, October 6). We're Queer and We've Been Here! Examining Imperialism's Role in Historical Oppression. The Chicago School of Professional Psychology, Washington, DC, United States.
- Moore Reynolds, S. (2021, November 6). Empowering Clients Who Have Experienced Sexual Harassment: From Survival to Thriving. Maryland Association for Multicultural Counseling and Development (MAMCD). Virtual, United States.

## **Community Presentations**

Association for Counselor Education and Supervision (ACES)

North American Region of the Association for Counselor Education and Supervision (NARACES) Faith + Mental Health Conference

The Chicago School of Professional Psychology

**United States Coast Guard** 

Department of the Navy

National Park Service (NPS) - Department of the Interior

Environmental Protection Agency (EPA)

Social Security Administration (SSA)

Maryland Career Development Association Spring Conference - Evening Keynote

Maryland Counseling Association Annual Conference

Licensed Clinical Professional Counselors of Maryland Fall Conference – Afternoon Keynote

The Environmental Protection Agency (EPA)

The District of Columbia Clinical Counseling Association Annual Conference

U.S. Attorney's Office for the District of Columbia

The Washington, D.C. Metropolitan Police Department

The Department of Justice

National Park Police Domestic Violence Training

National Wesleyan Church Domestic Violence Summit

Restore the Joy Domestic Violence Empowerment Luncheon

Office of Commissioned Corps Force Management

Faith-Based Collaborative Outreach Group

National Council of Negro Women- Rites of Passage

Delta Sigma Theta Sorority / Omega Psi Phi "Get Health Empowered" Health Fair

Texas Counseling Association Conference

Houston Counseling Association Conference

Texas Southern University Research Week

The Lamar University Educational Research Conference

Chi Sigma Iota (Tau Sigma Upsilon Chapter)

The People's Community Baptist Church Domestic Violence Conference
The Pennsylvania Avenue Baptist Church Domestic Violence Summit
Interfaith Community Against Domestic Violence
Alpha Kappa Alpha Community Health Fair
Greater Help Ministries for Single Parents
The Mount Sinai Baptist Church Domestic Violence Summit
The National Colligate Prepatory Public Charter School
H.D. Woodson High School
New Dimensions Baptist Church
The Community Volunteer Council, Warren Ohio
SWAG Sisters Mother/Daughter Conference