

Dr. Shauna Moore Reynolds

Educational Background

Texas Southern University, Houston, Texas.

Doctor of Education in Counselor Education and Supervision. 2010

Office of Victims of Crime (OVC) – National Victims Assistance Academy (NVAA).

Leadership Institute. Certification. 2010.

University of Houston-Clear Lake, Houston, Texas.

Master of Arts in Behavioral Sciences. 2003.

Rice University, Houston, Texas. Fundamentals of Human Resource Management. 2004.

University of Houston-Downtown, Houston, Texas.

Bachelor of Science in Social Sciences. 1999.

Professional Certifications and Licensure

- The Maryland Board of Professional Counselors and Therapists - Licensed Clinical Professional Counselor (LCPC). License: LC4866
 - The Maryland Board of Professional Counselors and Therapists – Approved Clinical Supervisor (ACS). License: 1101
 - Washington, D.C. Board of Professional Counseling - Licensed Professional Counselor (LPC). License: PCR14291
 - The National Board of Certified Counselors - National Certified Counselor (NCC). Certification: 17138
 - Center for Credentialing Education - Approved Clinical Supervisor (ACS). Certification: 2124.
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Academic Experience

01/2025 to present. Johns Hopkins University, Department of Education, 6740 Alexander Bell Road, Columbia, MD 21046. CACREP – Accredited

Lecturer

- Instructor for Master's level courses, including Psychopathology, Internship I, Internship II, Adolescents, Diversity, Career Counseling, Couples and Families, and Ethics.
- Educating students on the core principles and foundations of the counseling profession.
- Offering clinical supervision and mentorship to students during Practicum and Internship I and II.

2024 to 2025. Southern New Hampshire University, Department of Counseling, 2500 N River Rd, Manchester, NH 03106. CACREP- Accredited

Clinical Mental Health Counseling Faculty

- Member of faculty responsible for “Teaching Out” the current Clinical Mental Health Counseling program at SNHU.
- Facilitating courses in Prevention and Intervention of Trauma and Crisis, Clinical Residency, Practicum, Internship I, and Internship II.
- Participation in department committees in support of student advancement.

2024 to 2025. Walden University. Clinical Mental Health Counseling, 100 S Washington Ave, Minneapolis, MN 55401. CACREP – Accredited.

Adjunct Professor

- Served as an instructor for master level courses encompassing Counseling Techniques, Trauma, Practicum, Group Counseling, Assessments, and Diversity.
- Instruct students on the fundamental principles and foundational concepts of the counseling profession.
- Provide clinical supervision and mentorship to students enrolled in Practicum and Internship I and II.

08/2022 to 02/2024. The Chicago School of Professional Psychology, Department of Counseling, 901 15th Street, NW, Washington, DC 20005. CACREP – Accredited

Department Chair, Clinical Mental Health Counseling

- Overseeing enrollment and retention, including developing grassroots recruitment strategies
- Ensuring the quality of the faculty, curriculum, assessment of student learning, and scholarly activity of faculty and students
- Maintenance of collegial and supportive relationships with relevant accrediting and professional bodies and completion of required reporting or documentation.
- Faculty committee and production assignments
- Facilitate program faculty governance and all faculty meetings.
- Supervision and development of Program, Affiliate, and Adjunct Faculty to meet quality standards and goals as well as institutional priorities
- Oversight and coordination of the academic program to meet quality, relevance, and currency standards and goals
- Oversight and coordination of Student Affairs within the program.
- Development of viable new curricular offerings in the field.
- Management of the student learning assessment plan and the program review process for the department to identify needed improvements to student learning
- Outreach and recruitment of faculty and support of student recruitment.
- Coordination or management of student training.
- Supervision of the teaching, advisement, dissertation activities, and other duties performed by Faculty members to meet department academic goals

08/2022 to 07/2023. The Chicago School of Professional Psychology, Department of Counseling, 901 15th Street, NW, Washington, DC 20005. CACREP – Accredited

**Department Chair, Counseling Department
Clinical Mental Health Counseling, Counseling Psychology, Forensic Psychology**

- Overseeing enrollment and retention, including developing grassroots recruitment strategies
- Ensuring the quality of the faculty, curriculum, assessment of student learning, and scholarly activity of faculty and students
- Maintenance of collegial and supportive relationships with relevant accrediting and professional bodies and completion of required reporting or documentation.
- Faculty committee and production assignments
- Facilitate program faculty governance and all faculty meetings.
- Supervision and development of Program, Affiliate, and Adjunct Faculty to meet quality standards and goals as well as institutional priorities
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- Coordination or management of student training.
- Supervision of the teaching, advisement, dissertation activities, and other duties performed by Faculty members to meet department academic goals

08/2022 to 02/2024. The Chicago School of Professional Psychology, Department of Clinical Mental Health Counseling, 901 15th Street, NW, Washington, DC 20005. CACREP – Accredited

Associate Professor

- Clinical Mental Health Counseling Faculty Member.
- Responsible for teaching, student advisement, research, professional service to the school and community, and administration over the course of the three-semester academic year.
- Courses: Introduction to the Counseling Profession and Ethics, Practicum, Internship in Counseling I and II, Assessment of Individuals, Human Growth and Development, Theories of Counseling and Psychotherapy, Assessment and Treatment of Adults with Traumatic Disorders, Interpersonal/Family and Partner Violence, Trauma and Crisis Intervention, Diversity in Clinical Practice, and Psychopathology.

08/2021 to 08/2022. The Chicago School of Professional Psychology, Department of Counseling, 901 15th Street, NW, Washington, DC 20005. CACREP – Accredited

Director of Clinical Training

- The Director of Clinical Training for the Counseling Department at the DC campus oversees the entire practicum/internship experience for the students in the M.A. Clinical Mental Health Counseling program, the M.A. Forensic Psychology program, and the M.A. in Counseling Psychology program.

- The Director of Clinical Training also acts as a liaison between the academic program administration and faculty, the training sites, and the students.
- The Director of Clinical Training reports directly to the Counseling Department Chair, Academic Affairs and has a consultative relationship with the Directors of Clinical Training with other academic departments.

08/2020 to 08/2022. The Chicago School of Professional Psychology, Department of Clinical Mental Health Counseling, 901 15th Street, NW, Washington, DC 20005. CACREP – Accredited

Assistant Professor

- Clinical Mental Health Counseling Faculty Member.
- Responsible for teaching, student advisement, research, professional service to the school and community, and administration over the course of the three-semester academic year.
- Courses: Introduction to the Counseling Profession and Ethics, Practicum, Internship in Counseling I and II, Assessment of Individuals, Human Growth and Development, Theories of Counseling and Psychotherapy, Assessment and Treatment of Adults with Traumatic Disorders, Interpersonal/Family and Partner Violence, Trauma and Crisis Intervention, Diversity in Clinical Practice, and Psychopathology.

01/2017 to present. Johns Hopkins University, Department of Education, 6740 Alexander Bell Road, Columbia, MD 21046. CACREP – Accredited

Adjunct Professor

- Instructor for master's level courses, including Counseling Techniques, Marriage and Family Counseling, Practicum, Group Counseling, Assessments, Diversity, and Career Counseling.
- Educating students on the core principles and foundations of the counseling profession.
- Offering clinical supervision and mentorship to students during Practicum and Internship I and II.

08/2015 to 06/2017. Loyola University of Maryland, Department of Pastoral Counseling, 8890 McGaw Rd #130, Columbia, MD 21045. CACREP – Accredited.

Visiting Associate Professor

- Instructor for Clinical Case Supervision III and IV, Diversity Issues in Counseling, Career Counseling, Substance Abuse and Addictive Behaviors, and Helping Relationships.
- Provided clinical supervision and mentorship to master's level pastoral counseling students.
- Faculty Advisor for The Multicultural Task Force

08/2010 to 05/2011. Montgomery College, 20200 Observation Drive, Germantown, MD 20876.

Psychology Instructor (Psychology and Sociology)

- Introductory psychology courses where students are taught the theories and fundamentals of psychology and how to apply them to our everyday lives.
- Advising students on degree plans and needed courses.

08/2004 to 05/2006. Montgomery College (Lone Star College), 3200 College Park, Conroe, Texas 77384.

Psychology Instructor (Psychology and Sociology)

- Introductory psychology courses where students are taught the theories and fundamentals of psychology and how to apply them to our everyday lives.
- Advising students on degree plans and needed courses.

Clinical and Supervisory Experience

12/2012 to Present. SMR Counseling Services, LLC., Calverton, MD.

Owner / Executive Director / Licensed Clinical Professional Counselor / Clinical Supervisor

- Responsible for the day-to-day management of SMR Counseling Services including Office Management, Clinical Supervision, Human Resources, Budgeting, Policy and Procedures Development, and Program Development and Review.
- Provided Clinical Supervision, mentorship, and consultation for Master's level, Associate, and Internship counselors.
- Conducted individual, couples, and family counseling sessions in accordance with treatment plan, or as necessary for crisis intervention; provided clients with feedback support or encouragement to address behaviors and attitudes, or family, social or personal problems.
- Completed comprehensive assessments within program guidelines and formulated a diagnostic impression by conducting client and /or family interviews and identifying strengths, weaknesses, problems, and needs, for the development of a treatment plan.
- Prepared and conducted group counseling.
- Prepared and conducted educational programs and lectures on scheduled topics related to anxiety, depression, life skills, domestic violence, and other areas.
- Documented treatment plans, narratives, progress notes intervention treatment evaluations discharge summaries, treatment plan reviews, and so forth; and maintained clients' records and charts in accordance with organizational regulatory accreditations and contractual standards.

12/15/2014 to 06/15/2015. Reid Temple Restoration Center, Inc. Glen Dale, MD.

Clinical Supervisor

- Responsible for coordinating the Intern/Practicum program.
- Recruit interns for the intern program
- Provide the clinical staff and interns with an orientation
- Review the policies and procedures with interns and clinical staff. Ensure the Practicum handbook and clinical documentation are in compliance with state, federal, and HIPAA regulations.
- Provide weekly individual and group supervision to the 5 practicum/internship students and/or license-eligible persons.

03/2009 to 05/2013. Department of Justice, United States Attorney's Office, Sex Offense and Domestic Violence Unit, Washington, D.C.

Victim Witness Program Specialist

- Provided individual and family counseling to victims and witnesses of Domestic Violence and Sexual Assault. Also provided crisis counseling and crisis intervention, formulated plans for ongoing services, referred victims and witnesses to social services, and made an effort to ensure cooperation and availability for trial.
- Provided follow-up services to Domestic Violence/Sexual Assault victims and witnesses as their case progressed through the criminal justice system. Maintained communication with victims and witnesses regarding needs, safety, and other problems. Notified attorneys of threats or other criminal conduct towards the victims or witnesses.
- Participated in case team activities such as regular case reviews, witness conferences, court participation, and other special activities.
- Speaking engagements to public, civic, and special interest groups about issues related to victims and witnesses of violent crime to develop and improve the program for victims and their survivors. Also networked with inter-agency councils and other agencies on issues related to victims and witnesses of crime, including participation in outreach programs.

03/2007 to 03/2009. District of Columbia Office of the Attorney General, Juvenile Crimes Division, Neighborhood and Victims Services, Washington, D.C.

Victim/Witness Program Specialist

- Consulted with the Chief of the Neighborhood and Victim Services Section to plan and implement specialized services to victims and witnesses of juvenile crime. Served as a consultant to the Chief, Attorney-Advisors, law enforcement personnel, and others on issues related to providing assistance to victims/witnesses of crimes.
- Interviewed and assessed victims and witnesses, provided crisis counseling and crisis intervention, and referrals.
- Provided follow-up services to victims and witnesses as their case progresses through the criminal/juvenile process. Maintained communication with victims and witnesses regarding needs, safety, and other problems.
- Participated in case team activities such as regular case reviews, witness conferences, court participation, and other special activities.
- Speaking engagements to public, civic, and special interest groups about issues related to victims and witnesses of violent crime, to develop and improve the program for victims and their survivors.

04/1999 to 01/2007. Texas Department of Family and Protective Services, Texas City, Texas.

Protective Services Specialist IV (Counselor IV / Assistant Supervisor)

- Provided individual counseling to adolescents, the elderly, and those with mild and severe physical and mental disabilities.
- Investigated reports of domestic violence, physical abuse, medical abuse, physical neglect, medical neglect, sexual assault, exploitation
- Crisis intervention and counseling to those who are victims of abuse, neglect, and exploitation.
- Conducted trainings for the public on how to detect and prevent abuse and neglect
- Conducted client needs assessments.

- Advocated for services for clients by making referrals to law enforcement, medical services, mental health services, shelter, and other appropriate agencies.
- Managed a caseload of clients from diverse cultures and economic levels.
- Served as a liaison between the agency and community, local, and state agencies.
- Testified in court setting on findings of the investigation.

08/2005-05/2006. Jefferson Consultants, Inc. Houston, Texas. Supervisor: Dr. Joseph Jefferson.

Counseling LPC Intern

- Conducted counseling sessions.
- Observed and conducted therapy sessions.
- Learned the art of charting a client session.
- Learned the intake process from entry to exit.
- Counseling included: Alcohol and Drug Abuse Treatment, Sex Therapy, Sex offenders Therapy, Child Therapy, and Marriage Counseling.

03/1996 to 03/1999. Texas Department of Human Services, Houston, Texas.

Texas Works Advisor III

- Conducted client needs assessments for food stamps and Medicaid
- Assisted clients in obtaining skills training, volunteer positions, and job placements

1992-1996. H.J. Moore & Associates Psychological Services, Houston, Texas.

Assistant

- Administered personality, emotional assertiveness, and intelligence tests
- Performed background checks and employment verifications

Awards and Recognitions

Texas Southern University, Department of Education, Outstanding Educator Award 2020

Mayors Recognition 2011: City of Warren, Ohio

Scholarship- Houston Counseling Association

Texas Department of Family and Protective Services-Teamwork Award

2001, 2002, 2003, 2004, 2005, 2006

U.S. Attorney's Office "On the Spot Award" 2009, 2010, 2011, 2012

Publications

Book: Twenty Issues in Teaching African American Pupils: A Collective Experience of What Works Edited by [Manson](#), Tony J. **Article:** "Report Card: NO AFRICAN AMERICAN CHILD LEFT BEHIND" by Joseph L. Jefferson, Charles R. Glass, Dora A. Whiteside, James E. Rucker III, and Shauna Moore Coleman

Article: “An Analytical Comparison of the Anxiety Levels of Female Intimate Partner Violence Victims during the Initial Abuse Reporting Stage.” *The Voice*; National Coalition Against Domestic Violence. Fall 2011

Article: “Blacks must learn to cope in emotional election ripple.” *Philadelphia Tribune*. November 19, 2016.

Leadership Positions and Professional Memberships

Chair- National Association of Black Counselors, Grief and Trauma Division
Member- American Counseling Association
Member- Texas Counseling Association
Member- Maryland Association for Counseling and Development
Member-The District of Columbia Clinical Counseling Association
Member- Chi Sigma Iota (National Counseling Honor Society)
Member- Chi Sigma Iota (Tau Sigma Upsilon Chapter)
Member-The People’s Community Baptist Church Domestic Violence Ministry
Former Secretary- Texas Southern University Counseling Association
Former Board Member- University of Houston Black Alumni Association
Former Chairman- University of Houston Black Alumni Association Scholarship Committee
Former Member- Interfaith Community Against Domestic Violence Training Committee
Former Member- District of Columbia Superior Court Family Training Committee

Presentations

Association for Counselor Education and Supervision (ACES)
North American Region of the Association for Counselor Education and Supervision (NARACES)
Faith + Mental Health Conference
The Chicago School of Professional Psychology
United States Coast Guard
Department of the Navy
National Park Service (NPS) – Department of the Interior
Environmental Protection Agency (EPA)
Social Security Administration (SSA)
Maryland Career Development Association Spring Conference – Evening Keynote
Maryland Counseling Association Annual Conference
Licensed Clinical Professional Counselors of Maryland Fall Conference – Afternoon Keynote
The Environmental Protection Agency (EPA)
The District of Columbia Clinical Counseling Association Annual Conference
U.S. Attorney’s Office for the District of Columbia
The Washington, D.C. Metropolitan Police Department
The Department of Justice
National Park Police Domestic Violence Training
National Wesleyan Church Domestic Violence Summit
Restore the Joy Domestic Violence Empowerment Luncheon
Office of Commissioned Corps Force Management
Faith-Based Collaborative Outreach Group
National Council of Negro Women- Rites of Passage

Delta Sigma Theta Sorority / Omega Psi Phi "Get Health Empowered" Health Fair
Texas Counseling Association Conference
Houston Counseling Association Conference
Texas Southern University Research Week
The Lamar University Educational Research Conference
Chi Sigma Iota (Tau Sigma Upsilon Chapter)
The People's Community Baptist Church Domestic Violence Conference
The Pennsylvania Avenue Baptist Church Domestic Violence Summit
Interfaith Community Against Domestic Violence
Alpha Kappa Alpha Community Health Fair
Greater Help Ministries for Single Parents
The Mount Sinai Baptist Church Domestic Violence Summit
The National Colligate Preparatory Public Charter School
H.D. Woodson High School
New Dimensions Baptist Church
The Community Volunteer Council, Warren Ohio
SWAG Sisters Mother/Daughter Conference

Professional Development

Maryland Counseling Association Annual Conference
American Counseling Association
Office for Victims of Crime National Victims Assistance Academy Leadership Institute
12th Annual Gulf States Victim Witness Law Enforcement Conference
Safe Shores D.C. Advocacy Center 7th Annual MDT Conference
Office for Victims of Crime Mass Casualty and Violence At home and Abroad Conference
National Association of Attorneys General Conference
Inter-Faith Community Against Domestic Violence Conference
Prosecuting Crimes with Multiple Victims and Witnesses Conference
D.C. Rape Crisis Center "Love Me as I Am" Teen Dating Conference
Cyber Stalking Training
D.C. Superior Court Domestic Violence in Families Conference
The People's Community Baptist Church Domestic Violence Conference
D.C. Alliance, Empowering Homicide Survivors Conference
The District of Columbia Clinical Counseling Association Conference
